

Woodlands Water Restoration



YOUR SOLUTION TO COMMERCIAL PROPERTY WATER DAMAGE

Countless Lives Jeopardized by Sewage Backup

Customer: UMMC Hospital

Industry: Medical - Emergency Surgery Specialist



The Client – UMMC Hospital

UMMC is a state-of-the-art complete surgical facility with an Emergency Room to provide care for those unexpected medical emergency needs using innovative techniques and the latest methods of treatment.

Just five weeks after a sewage backup caused by a stoppage in a main line contaminated the entire first and second floor, the UMMC Medical Center reopened for patient care. Working closely with the insurance provider, Woodlands Water Restoration (WWR) immediately dispatched an all-star emergency response team to the medical center. In addition to water remediation, decontamination, re-construction and duct cleaning, WWR coordinated on-site clearance testing to make sure that the premises were safe for patients. The teams worked around the clock to quickly restore medical center operations and patient care.

The Problem - A stoppage on the second floor caused the water from several floors above to overflow onto the nearly the entire second floor where UMMC is located. Half a foot of sewage water flooded nearly the entire second floor. Due to the high volume of surgeries in the facility, timeliness and thoroughness were paramount.

The Challenge - Get UMMC back up and running in 5 weeks or less. This included dealing with the building management's insurance company, water remediation, contamination clearance testing, packing-out furniture, duct cleaning and rebuilding the facility back to pre-loss condition.

The Solution - The first goal was to establish a team to demolish and remove any building material that was contaminated by the sewage water as fast as possible. This meant that we had our crews working around the clock. Once the demolition was complete a thorough cleaning was performed to remove any dust and debris. In severely water-damaged environments, like the one created by the sewage backup at UMMC, WWR created containment areas around the unaffected areas and important medical equipment. Next, the area was sprayed with an anti-microbial solution to prevent any chance of growth. The next step was to set up dehumidifiers and air movers according to the IICRC guidelines in all affected areas. WWR contracted a third party environmental testing firm to confirm that the area passed a clearance test. Duct cleaning and rebuilding the premises were the final phase in completing the project on time.

Call 281-795-5736 to schedule a free evaluation if you have water, mold or fire damage